YOUR SERVICE LINE IS OF UNKNOWN SERVICE LINE MATERIAL

This notice contains important information about your drinking water. Please share this information with anyone who drinks and/or cooks using water at this property. In addition to people directly served at this property, this can include people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

Old North Utility Services Fort Bragg is working to identify service line materials throughout the water system and has determined
(Water System Name)
that the water pipe (called a service line) that connects your building to the water main is made from **UNKNOWN MATERIAL.**
(home, building, or structure)

Because your service line material is unknown, there is the potential that some or all of the service line could be made of lead or galvanized pipe that was previously connected to lead. People living in homes with a lead or galvanized pipe previously connected to a lead service line have an increased risk of exposure to lead from their drinking water.

Identifying service line material

To help determine the material of your service line, please contact (910) 495-1311 or www.asusinc.org.
(Contact Information)
EPA has developed an online step-by-step guide to help people identify lead pipes in their homes called Protect Your Tap: A Quick Check for Lead. It is available at: https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead.

Health effects of lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems.

Steps you can take to reduce lead in drinking water.

Below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list also includes where you may find more information and is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water.

Use filters properly. Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information on facts and advice on home water filtration systems, see EPA's https://www.epa.gov/water-research/consumer-tool-identifying-point-use-and-pitcher-filters-certified-reduce-lead.

Clean your aerator. Regularly clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

Use cold water. Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.

Run your water. The more time water has been sitting in pipes providing water to your home, the more
(Contact Information)
lead it may contain. Before drinking, flush your home's pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line or not, as well as the length and diameter of the service line and the amount of plumbing in your home. Residents may contact us at (910) 495-1311 or www.asusinc.org for recommendations about flushing times in their community.

Notice Of Service Line Material

(Water system to fill in the blanks below)

Water System Name:

Old North Utility Services Fort Liberty

Water System Number:

NC5026019

System Contact Info

Name:

Celestine Raineri-Smith

Phone Number:

(910) 495-1311

Date Notice Distributed:
9-22-2025

Distribution Method:
email

Learn what your service line material is. Contact us at (910) 495-1311 or www.asusinc.org to determine if the pipe that connects
(Contact Information)
your home to the water main (called a service line) is made from lead, galvanized, or other materials. Protect Your Tap: A quick check for lead is EPA's on-line step by step guide to learn how to find lead pipes in your home.

Learn about construction in your neighborhood. Contact us at (910) 495-1311 or www.asusinc.org to find out about any
(Contact Information)
construction or maintenance work that could disturb your service line. Construction may cause more lead to be released from a lead service line or galvanized service line if present.

Have your water tested. Contact us, your water utility, at (910) 495-1311 or www.asusinc.org to have your water tested and to learn
(Contact Information)
more about the lead levels in your drinking water. Alternatively, you may contact a certified laboratory to have your water tested for lead. A list of certified laboratories is available at NCSLPH - Lab Certification (ncdhhs.gov); NCSLPH - Lab Certification (ncdhhs.gov).
(Web address or other location)
Note, a water sample may not adequately capture or represent all sources of lead that may be present. For information on sources of lead that include service lines and interior plumbing, please visit https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water#getinto.

Get your child tested to determine lead levels in their blood.

Although there is no confirmation of having a lead service line, you may wish to speak with a healthcare provider to see if your child's blood lead level is elevated and/or if there is a need for blood testing, if you are concerned about potential exposure. Please visit https://www.cdc.gov/nceh/lead/advisory/acclpp/actions-blls.htm for information on these actions.

For information about potential financing solutions to assist property owners with replacement of lead service lines, please contact us at (910) 495-1311 or www.asusinc.org.
(Contact Information)

For more information on reducing lead exposure from your drinking water and the health effects of lead, visit EPA's website at http://www.epa.gov/lead.

Service Line Material Notice Certification

The public water system named above hereby certifies that the Notice of Service Line Material has been provided to its consumers in accordance with all delivery, content, format and deadline requirements specified in 15A NCAC 18C .1507 [141.85(e)].

Owner/Operator:	[signature]	Timothy A. Lovegrove	09/19/25
	(Signature)	**(Print Name)**	**(Date)**